

Eligibility Criteria **for Adult Social Care Services**

The criteria describe the seriousness of the risk to independence or other consequences if needs are not addressed immediately or in the foreseeable future.

Critical

- Life is, or will be threatened
- Significant health problems have developed or will develop
- There is, or will be, little or no choice and control over vital aspects of the immediate environment
- Serious abuse or neglect has occurred or will occur
- There is, or will be, an inability to carry out vital personal care or domestic routines
- Vital involvement in work, education or learning cannot or will not be sustained
- Vital social support systems and relationships cannot or will not be sustained
- Vital family and other social roles and responsibilities cannot or will not be undertaken

Substantial

- There is, or will be, only partial choice and control over the immediate environment
- Abuse or neglect has occurred or will occur
- There is, or will be, an inability to carry out the majority of personal care or domestic routines
- Involvement in many aspects of work, education or learning cannot or will not be sustained

- The majority of social support systems and relationships cannot or will not be sustained
- The majority of family and other social roles and responsibilities cannot and will not be undertaken

T H R E S H O L D

Moderate

- There is, or will be an inability to carry out several personal care or domestic routines
- Involvement in several aspects of work, education or learning cannot or will not be sustained
- Several social support systems and relationships cannot or will not be sustained
- Several family and other social roles and responsibilities cannot or will not be undertaken

Low

- There is, or will be, an inability to carry out one or two personal or domestic routines
- Involvement in one or two aspects of work, education or learning cannot or will not be sustained
- One or two social support systems and relationships cannot or will not be sustained
- One or two family and other social roles and responsibilities cannot or will not be undertaken